



VETPORT

# Transform Your Veterinary Practice



[vetport.com](https://vetport.com)



# VETPORT

---

## ABOUT US

VETport is an easy to use, affordable, cloud-based Veterinary Practice Management Software that enables veterinarians to run their practice smoothly. The platform caters to practices large and small—single clinics, mobile clinics, specialty referrals, multispecialty hospitals, and even those with a presence across the country or globe—equipping them with a set of tools designed to manage, streamline, and transform their practice every single day.

For more than a decade, the platform has empowered veterinarians with innovative technology and partnered with them to build solutions tailor made for their needs.

Thousands of veterinarians have metamorphosed their practices using VETport. The platform has helped them care for millions of pets.

# FEATURES



## User-Friendly Interface

The simple, intuitive and easily navigable interface of VETport is a boon for veterinarians and clinic staff alike. Whether you're a novice or a pro with practice management software, you can use the application without worries.



## Multiple Time Zone Compatibility

Do you have clinics or staff that operate out of multiple time zones? Worry not, because VETport integrates multiple time zones into the application without hassles so that you see only what's relevant to yours.



## Unlimited Customization

Bogged down by rigid software or user systems? Use VETport's customization features to create medical record formats, exam forms and communication templates (email, SMS, postcard etc.) that suit your needs and styles. Grant different user access levels to staff of different teams.



## Electronic Medical Records (EMRs)

Stay ahead of your practice with the superior SOAP-based EMRs (Subjective, Objective, Assessment, and Plan). Create or modify exam and history forms, and add memos, attachments, education forms, or lab records to them. Print the EMRs, download them in PDF, and share via fax or email.



## Communication With Pet Owners

As a veterinarian, it's important for you to be in touch with the pet owners from time to time. Communicate with them from inside the portal through email, SMS, fax, postcards and chat. Send automated reminders for appointments, vaccination and routine check-ups to reduce no-show rate. Share medical records, receipts, invoices or even promotional messages to boost your practice.



## Online Appointment Booking

Scheduling appointments over phone calls or direct visits can be cumbersome for you and your staff. Enable pet owners to make appointment bookings directly through their laptops, mobiles, PCs, or tablets with VETport's online booking feature. The scheduler displays the same details of available timeslots, preferred date and time to everyone involved. So, no worries of mix-up or mess-up either!



## Reports, Statistics and Analytics

Keep track of your clinic's performance with the help of analytics. Generate reports on accounting, communication, marketing and inventory to determine which aspects of your practice need attention. Use the CEO and marketing dashboards to access reports in graphs, pie charts or frequency polygons for detailed examination and to discover areas for improvement.

# FEATURES



## Marketing and Promotion

Make your clinic visible and increase visits with the help of VETport clinic marketing tools. Send customized postcards, e-mailers and build relationships through Client Loyalty Program. Review performance of marketing and promotional activities using the Marketing Dashboard reports on referral clinics, client queries, etc.



## Dashboards, Widgets and Notifications

Get a quick sneak peek into patient details, boarding, reminders, bulletin boards and others using the dashboard and related widgets. Customize them to suit needs and personal styles. Receive notifications and reminders about appointments, tasks, inventory, boarding etc. through the calendar and notification window.



## Self Check-in Kiosk and Quick Appointment

During peak hours, save your staff and walk-ins from the long waiting time in scheduling appointments. Use the self-check in kiosk to enable pet owners to create appointments themselves or Quick Appointments to help staff capture only essential information before granting an appointment.





## Calendar Scheduler

Know what's on your plate for a particular day, week, month or timeline using the calendar scheduler. Colour code events or appointments based on their type or priority. Synchronize the inbuilt calendar with your Google or iCloud calendar for improved planning and to manage your practice better.



## Inventory Management

Monitor inventory levels of medicines, tools, supplies, and other essentials vital to the functioning of your clinic with the Basket Management system. Use it to assess stock levels, weed out expired items, review transaction details, raise purchase orders etc.



## Internal Chat and Bulletin Board

VETport lets you have conversations not just with pet owners but also the internal stakeholders. Message staff or other veterinarians using the Clinic Chat feature. Post public messages and information using the Bulletin Board.



## Task Manager

Create and assign tasks to clinic staff using Task Manager. Prioritize important tasks, set deadlines, send notifications and reminders, and review progress for timely follow-up and completion of activities.

# FEATURES



## Wellness Plan

With VETport, you can offer wellness plans to create a stronger bond with your clients, get insights to which plans are working better, to take the next corrective action. Billing for different plans with varying renewal dates is more efficient and reliable with VETport. Use wellness plan to increase the frequency of pet-owners visits by providing a cost effective and dependable care. Make Your Practice more Desirable with Wellness Plan.



## Communication

Communicating with your clients is very easy and effortless with VETport. It can be done via all the channels: SMS, emails, and even postcards. With DXshoot you can send EMR pdf or jpg files via e-mails directly from your mobile device to VETport. With DXshoot you can send EMR pdf or jpg files via e-mails directly from your mobile device to VETport. Just take a click from your mobile and send an email from your registered email to [emr@dxshoot.com](mailto:emr@dxshoot.com).



## Reminders

VETport can send reminders to every stakeholder of a Veterinary Clinic. The Clients get automatic reminders for appointments, routine check-ups and vaccinations through email & SMS. Your providers & staffs get reminders about appointments, tasks, inventory, boarding etc. through calender & notification window. With VETport reminders, all the stakeholders in patient's health care stay informed. Reduce the no-show rate of clients through VETport reminders.

# WHY VETERINARIANS LOVE VETPORT



## Easy to use, feature-rich application

---

From managing appointments to collating electronic medical records, communicating with pet owners or staff, keeping track of inventory, and handling pets on board, VETport helps you perform everyday tasks at the clinic in an easier, quicker, and better manner.

## Easy to access, cloud-based application

---

VETport is a cloud-based solution available at the click of a button through laptops, PCs, tablets, smartphones, and more. When at your clinic, attending to a pet on site, or attending a vet's conference at a faraway location, access the portal using a web browser and good internet connection. It's as simple as logging into your mailbox using an ID and password!

## Affordable

---

We understand that veterinary practice and clinics come in multiple sizes, and we're not biased to any of them. Whether you're a small-scale, single-vet clinic or a larger hospital run by a team of practitioners, our solution is tailor-made to suit your needs and budgets.

## Free Customer Support & Automatic Updates

---

Nothing beats customer priority at VETport, and so our customer care team is available to help you resolve any issue that you face at no extra cost. Also, our software receives upgrades from time to time, and we ensure that we pass these improvements on to you, without charging a penny!



# MORE FEATURES...



## Vetport Postcards

Sending postcards to the clients will definitely add value to a veterinary business. VETport helps in creating postcard templates, adding personalization to the content, dispatching to respective addresses and finally tracking the delivery.



## 2-Way SMS Integration

Communicate with your clients through the most popular mode of communication which is SMS. Do you know, the opening rate of SMS is three times more than that of an email.



## Free Customer Support

Get in touch with the free customer support for queries that you have or troubles that you are facing within VETport. Get instant help without any delay in your work. Schedule training, demo and query resolution sessions free of cost.



## Inhouse and Referral labs

VETport supports all major reference labs like Zoetis, Antech, Idexx, Gribbles. FUSE VETSCAN, IDEXX Vet Lab Station, and other inhouse diagnostics integrations are super easy with VETport. The lab reports are directly integrated with electronic medical records and are saved as attachments in the EMRs.



## Multi Location Ready

VETport is designed to manage multi clinic setups efficiently. The decision makers get options to manage accounting, finance, inventory and clients separately for each clinics under the chain.



## Boarding

With boarding module, you can create different cages according to building, floor and room types, you can see the live status of the number of pets boarded, their cage number, admission date, etc.



# MARKETPLACE

VETport integrates with 20+ third party applications to help you manage your practice smoothly. Be it to access diagnostic reports, integrate them with EMRs, receive payments online, back up medical records securely, communicate with pet owners, promote your clinic or have conversations with team members, these free and paid applications meet requirements that you seek in a veterinary practice software. The lineup also includes in-house applications for various needs.



# PARTNER APPLICATIONS

## Lab Integrations

For easy access of diagnostic reports and Integration into Electronic Medical Records

Zoetis Labs | Vetscan Fuse  
 Idexx Labs | Antech Labs  
 Avid Labs | Fuji Labs  
 Vet Rocket | IDEXX VetLab Station  
 Heska Labs | Gribbles - Laboratory

## In-House Integrations

VETport Post Card | VetSMS  
 VETport Websites | DXshoot - Images  
 DXshoot - EMR | Boarding  
 Customer Loyalty Program  
 Executive & Operational Management  
 Online Booking

## Payment Gateway Integrations

For hassle-free payment receipts through credit cards, debit cards, cheques and cash

Clover Connect | Open Edge

## Other Integrations

Petlink Microchip | Slack





# VETPORT

## **United States**

100 Castleberry Ct, Box 303, Milford, OH 45150

## Phone Numbers

USA: +1 216 930 2700 | NZ & Aus: +64 4 886 0100

UK: +44 1354 700700 | India: +91 809-526-2222

e-mail: [sales@vetport.com](mailto:sales@vetport.com)

Free Customer Support: +1 513-449-2300

e-mail: [support@vetport.com](mailto:support@vetport.com)